To: SEAG CVA Creditors (as defined in the SEAG CVA)

Dated: 29 April 2019

Dear Sirs,

SEAG CVA - Entitlement Letters - KYC Reminder

Terms defined in the company voluntary arrangement dated 29 November 2018 proposed by the directors of Steinhoff Europe AG ("SEAG") (the “SEAG CVA”) have the same meaning in this notice.

As a reminder, to receive final entitlements on the Restructuring Effective Date, CVA Creditors must have confirmation from Lucid Agency Services Limited that the requirement to provide KYC Documentation is satisfied prior to submitting a SEAG Entitlement Letter.

Those CVA Creditors that are the lenders of record under (i) the €2.9bn RCF; (ii) the JPM RCF; (iii) the Acquisition Facility; and/or (iv) the SUSHI Scheme Facility, and have already received confirmation from Lucid Agency Services Limited that KYC requirements are satisfied in relation to these facilities, are not required to re-submit their KYC packs.

Please note that if a Nominated Recipient (i.e. a different legal entity to the lender of record, and even if under the same ownership) is to hold the Final Entitlements, a KYC pack for this Nominated Recipient must be sent to Lucid at steinhoffkyc@lucid-ats.com.

For all other CVA Creditors, please send your standard know-your-customer information pack to steinhoffkyc@lucid-ats.com as soon as possible.

Yours faithfully,

LUCID AGENCY SERVICES LIMITED